Early Intervention / Identification Systems



Chief Ken McGuire
West Jordan Police Department



Early Intervention / Identification Systems (EIS)

Helping employees by identifying behaviors and traits



Ownership (buy-in)

- Command
- Mid-management
- First line supervisor
 - Hub
- Employee
- Community





- Provide training
 - All levels
 - New employees
 - Re-train
- Reporting desired information
 - Use of force, search & seizure, citizen complaints & compliments, inter-department complaints & compliments
- Reviewing and analyzing information
- Public surveys
- Acting on the information
 - What do we do with the information?

Intervention options

- Self referrals
 - Employee assistance programs (EAP)
 - Drug & Alcohol
 - Family issues
 - Finances
- Peer referrals
 - Peer support groups
- Supervisor referrals
- Department mandatory referrals
 - Mental health
 - EAP
 - Medical evaluations
 - Mentors



Benefits of the EIS program

- Identification of outstanding conduct and behavior
- Identify training improvements
- Provides clear expectations
- Identifies poor behavior and actions
- Community satisfaction

Recommendation



- Involve all divisions and ranks
- Identify what is important for your department to track
- Identify how the information will be tracked
- Most importantly, remember people run the system not a computer

CONTACT INFORMATION

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